

Another MSP Problem Surfaces with Regard to Part B Claims

The Centers for Medicare & Medicaid Services (CMS) has identified another problem where claims were not automatically crossing over to supplemental payers even though the provider remittance advice indicated otherwise. This problem began January 5, 2010.

Your action is required where a remittance advice with an issue date between January 5, 2010, and February 12, 2010, has two or more service lines for a beneficiary where both of the following apply:

- One service line is 100 percent reimbursable (i.e., the approved amount and amount to be paid are equal,) AND
- One service line where part of or the entire Medicare approved amount is applied to the Part B deductible and/or carries co-insurance amounts.

They were not able to forward these beneficiary claims to supplemental payers even though the remittance advice may indicate otherwise. Providers will need to identify these claims by reviewing their remittance advice with an issue date between January 5, 2010, and February 12, 2010, that contain the criteria noted above.

Once identified, providers will need to take action to balance bill the beneficiary's supplemental payer. As of February 12, 2010, this system problem was fixed and all claims are crossing over to supplemental payers as indicated on the provider remittance advice.

CMS has already notified supplemental payers of these issues and regrets any inconvenience you may experience related to this Medicare claim supplemental payer crossover problem.

Source:

<https://www.highmarkmedicare services.com/bulletins/all/news-02162010.html>